



MILWAUKEE COUNTY  
DEPARTMENT OF HEALTH  
& HUMAN SERVICES  
**BEHAVIORAL  
HEALTH SERVICES**

Date Issued	6/4/2020	Owner	Dana James
Last Approved Date	8/16/2022	Policy Area	Wraparound (Wrap, REACH, youth CCS)-Prov. Netwk.
Effective	9/1/2022		
Last Revised Date	8/16/2022		
Next Review	12/31/2024		

## #083 - Access To Vendor & Provider Directories

### I. POLICY

It is the policy of the Children's Community Mental Health Services and Wraparound Milwaukee (hereby referenced as Wraparound Milwaukee) that all enrollees and their families have access to the available providers and vendors that are within the Wraparound Provider Network (WPN). The Vendor and Provider Directories are accessible and will be printed and mailed, upon request, at no charge.

### II. PROCEDURE

#### A. WPN Directories

1. The WPN directories of the Vendors (agencies) and Providers (individual providers at agencies) are accessible to enrollees and their families in the following ways:
  - a. Provider Directory - "[Wraparound Milwaukee Resource Guide](#)"  
 i. This directory is a public facing internet site of all providers in the WPN and is updated in real-time.
  - ii. Upon enrollment into the program, instructions of how to access the directory are provided to enrollees/families (Attachment - Wraparound Milwaukee Provider & Service Resource Guide Instructions)
- b. Vendor Directory – available on "[Wraparound Milwaukee Resource Guide](#)"  
  1. This directory is an Adobe/PDF document of all vendors in the WPN
  2. An up-to-date version of this directory is posted to the site at

least one time per month

B. Vendors No Longer Contracted within the WPN

1. If a Vendor is no longer contracted within the WPN, for any reason, the enrollee/families who are currently receiving services/supports from the Vendor will receive written notification of the change in the Vendor's status.
2. The notification will include, but is not limited to:
  - a. Vendor's Name
  - b. Reason/Rationale of the change in status (i.e.: no longer contracted within the network)
  - c. Effective date of the change in status

### III. REFERENCES

Wraparound Milwaukee Resource Guide - <http://synthesis.milwaukee.gov:8077/ProviderSearch/index.html#/selection>

Attachments

[Wraparound Milwaukee Provider & Service Resource Guide Instructions.pdf](#)

Approval Signatures

Step Description	Approver	Date
	Michael Lappen: BHD Administrator	8/16/2022
	Brian McBride: ExDir2 – Program Administrator	8/16/2022
	Dana James: Integrated Services Manager- Quality Assurance	8/10/2022
	Dana James: Integrated Services Manager- Quality Assurance	7/28/2022



# Wraparound Milwaukee Provider & Service Resource Guide

## Who is this Resource Guide for?

- ❖ You, your child and your family

WRAPAROUND MILWAUKEE RESOURCE GUIDE

You are here: Provider Search >> Search Results

Search Criteria: Service Group: Crisis  
Services: Crisis Stabilization / Supervision-BA/BS/MS  
Age: Under 10

LIST OF SEARCH RESULTS...

1 2 3 4 5 6 7 8 9 10

**Keegan Allen**  
LA CAUSA, INC.  
THIS PROVIDER IS ACCEPTING NEW REFERRALS.  
1121 S. 70 Street  
Suite 115A  
Milwaukee, WI 53214  
Phone Number: (414) 902-1300  
Website  
[READ MORE](#)

**Jessica Arredondo**  
INTEGRITY FAMILY SERVICES, LLC  
THIS PROVIDER IS ACCEPTING NEW REFERRALS.  
6014 W. Marquette Street  
West Allis, WI 53214  
Phone Number: (414) 483-8671  
Website  
[READ MORE](#)

PROVIDERS PAGE: 1  
Search: Filter text  
Items per page: 10

WHO WE ARE...  
Wraparound Milwaukee is a unique type of managed care program operated by the Milwaukee County Behavioral Health Division that is designed to provide comprehensive, individualized and cost effective care to children with complex mental health and emotional needs.

WHO WE SERVE...  
Wraparound Milwaukee serves families living in Milwaukee County who have a child who has experienced emotional and behavioral problems, referred through the Child Welfare or Juvenile Justice System and is at immediate risk of placement in a residential treatment center, juvenile correctional facility or psychiatric hospital.

## What is the Resource Guide?

- ❖ A “book” of all services and providers within Wraparound...
- ❖ An internet-based Provider Directory
- ❖ Includes information that will help you choose provider who could be a best fit for your child and your family
- ❖ Has listings of 125+ agencies with 1,000+ individual providers for 75+ services
- ❖ Examples: From individual therapy & crisis stabilization to daily living skills & tutoring...and everything in between
- ❖ Always updated & current

## Why do I need this Resource Guide?

- ❖ TO CHOOSE your providers.... and to change a provider
- ❖ To be an informed decision maker in your child’s care
- ❖ Search for services and/or providers
- ❖ Find the “best fit” providers for your child and family
- ❖ Look up information about the provider’s specialties
- ❖ Review performance scores of providers

## How do I access the Resource Guide?

Go to [wraparoundmke.com](http://wraparoundmke.com), click here:

WRAPAROUND MILWAUKEE  
...One Child, One Plan

Vision and Mission Statement Programs Family / Youth Care Coordination Quality Assurance  
Provider Network Newsletter Publications Phone Lists Training Calendar Awards & Recognition  
Website Links

Wraparound  
BACKGROUND AND HISTORY  
Wraparound Milwaukee is a unique system of care for children with serious emotional, behavioral, and mental health needs and their families. It utilizes a WRAPAROUND philosophy and approach which focus on strength-based, individualized care. Combined with a unique organizational structure, Wraparound Milwaukee delivers a comprehensive and flexible array of services to youth and their families.

Wraparound Milwaukee has been in existence since 1995. It was developed out of a 6 year, \$15 million federal grant that Milwaukee County received from the Center for Mental Health Services in Washington, D.C. Milwaukee County was one of the first ten such sites funded throughout the country. The intent of the federal grants was to foster the development of

For more information:  
Administration: (414) 257-7639  
REACH Intake: (414) 257-7607  
Project O-YEAH: (414) 257-7158  
Owner's Place: (414) 977-4249  
Families United: (414) 344-7777  
Mobile Urgent Treatment Team: (414) 257-7621  
[Wraparound Resource Guide](#)

**Care Coordinators are responsible to show you how to access and use the Provider & Service Resource Guide**