

Wraparound Milwaukee Resource Teams

	Phone	Cell Phone	Email
ADULT TRANSITIONAL SERVICES - Access to services for adults			
Brian McBride – O’YEAH	257-7158	750-6148	brian.mcbride@milwaukeecountywi.gov
Kenyatta Bryant	257-7597	651-3389	kenyatta.bryant@milwaukeecountywi.gov
CHILD & FAMILY TEAMS - Issues related to creating and sustaining effective Child & Family Teams			
Verneesha Banks		810-7713	vbanks9019@gmail.com
Kurt Maurer	257-7577	531-0943	kurt.maurer@milwaukeecountywi.gov
Ann Kelley-Kuehmichel	257-7572	810-7740	ann.kelleykuehmichel@milwaukeecountywi.gov
Skyla Roper	257-7562	628-0731	skyla.roper@milwaukeecountywi.gov
CONSUMER RELATIONS ISSUES - Issues related to Policies & Procedures, Trainings/ and In-services, Newsletter, Forms, Informational Materials, etc.			
Jennifer Miles	257-7639		jennifer.miles@milwaukeecountywi.gov
COURT ISSUES - Consultation, court extension letters, court orders, court appearances, etc.			
Lila Clayton-Blair	257-6302	507-0470	lila.clayton-blair@milwaukeecountywi.gov
Melanie Fleischmann	257-6991	469-1881	melanie.fleischmann@milwaukeecountywi.gov
Joe Bilty	257-7605	681-4389	
Ryan Delaney	257-6118	255-5864	ryan.delaney@milwaukeecountywi.gov
CRITICAL INCIDENT ISSUES - Critical incidents, incidents involving any media attention			
Heidi Ciske-Schmidt	257-6024	265-6051	heidi.ciske-schmidt@milwaukeecountywi.gov
EDUCATION RESOURCES – Issues related to schools, IEPs, education advocacy			
Chris Shafer	257-6799	303-5809	christine.shafer@milwaukeecountywi.gov
Shirley Fishman	257-5283		shirley.fishman@milwaukeecountywi.gov
Laverne Lund	257-7517		laverne.lund@milwaukeecountywi.gov
Angela Aquino	257-7619		angela.aquino@milwaukeecountywi.gov
Sue Endress	257-7555		susan.Endress@milwaukeecountywi.gov
ENROLLMENTS / DISENROLLMENTS - FOCUS & WRAPAROUND			
Christine Robinson	257-7650	333-7214	christine.robinson@milwaukeecountywi.gov
ENROLLMENTS / DISENROLLMENTS - REACH			
Stacy Kozel			stacy.kozel@milwaukeecountywi.gov
FAMILIES UNITED / FAMILY ADVOCACY ISSUES			
Margaret Jefferson, Director	344-7777	430-0559	families@ameritech.net
FISCAL / MANAGED CARE ISSUES - Vendor payments, T-19 issues, Medicaid enrollments & Transportation			
Kenyatta Bryant	257-7597	651-3389	kenyatta.bryant@milwaukeecountywi.gov
Medicaid Enrollment/SSI		Billing / Claims	
Connie Handy	257-7625	Celeste Milanowski	257-6707
SAR’s / Foster & Kinship Care Payments		Enrollments	
Andrea Ivy	257-7772	Kristie Kendrix	257-7599
FISS - FAMILY INTERVENTION AND SUPPORT SERVICES			
Stacy Kozel	257-7586	750-6181	stacy.kozel@milwaukeecountywi.gov

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GROUP HOME / RESIDENTIAL CARE ISSUE

Verneesha Banks		810-7713	vbanks9019@gmail.com
Kurt Maurer	257-7577	531-0943	kurt.maurer@milwaukeecountywi.gov
Ann Kelley-Kuehmichel	257-7572	810-7740	ann.kelleykuehmichel@milwaukeecountywi.gov
Skyla Roper	257-7562	628-0731	skyla.roper@milwaukeecountywi.gov
Stephen Gilbertson	257-7209	702-3595	stephen.gilbertson@milwaukeecountywi.gov

HIGH RISK ISSUES - Consultation on working with High Risk Populations in Wraparound and REACH (i.e. youth with histories of complex trauma exposure, sexual behavior problems, commercial sexual exploitation, fire-setting and other dangerousness)

Stephen Gilbertson	257-7209	702-3595	stephen.gilbertson@milwaukeecountywi.gov
Dr. Steve Dykstra	257-7621	881-5572	steven.dykstra@milwaukeecountywi.gov
Dr. Amelia Brost	257-7268	254-9627	Amelia.Brost@milwaukeecountywi.gov

HIPAA CONSULTATION

Heidi Ciske-Schmidt	257-6024	265-6051	heidi.ciske-schmidt@milwaukeecountywi.gov
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MEDICAL / CLINICAL CONSULTATION / MED CLINIC APPOINTMENTS - Questions about medication management and clinical issues

Receptionist (to schedule appt.) **257-7610**

Dr. Dennis Kozel	257-7617	308-6848	dennis.kozel@milwaukeecountywi.gov
Dr. Gunjan Khandpur	257-5385		gunjan.khandpur@milwaukeecountywi.gov
Dr. Megan McClymonds	257-6993		megan.mcclymonds@milwaukeecountywi.gov
Dr. Shane Moisieo	257-7622		shane.moisieo@milwaukeecountywi.gov
Beth Halusan, Clinical Nurse	257-7314		elizabeth.halusan@milwaukeecountywi.gov
Maryan Torres, Clinical Nurse	257-7624		maryan.torres@milwaukeecountywi.gov

Milwaukee Adolescent Health Program Clinic - Dr. Wendi Ehrman

Maryan Torres			
Clinical Nurse/ Scheduling	257-7624		maryan.torres@milwaukeecountywi.gov

MOBILE CRISIS SERVICES - Mobile Urgent Treatment Team 257-7621

Dr. Steve Dykstra	257-7621	881-5572	steven.dykstra@milwaukeecountywi.gov
Patricia Cooper	257-7621	881-7753	patricia.cooper@milwaukeecountywi.gov

OWEN'S PLACE - (414) 977-4249

Shannon Trzebiatowski	977-4249		ssmith@stcharlesinc.org
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PLANS OF CARE - Issues related to developing and documenting Plans of Care

Dana Fry	257-7595	514-2879	dana.fry@milwaukeecountywi.gov
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PRIOR AUTHORIZATIONS

General Processing Questions

Sylvia Cruz	257-7593		sylvia.cruz@milwaukeecountywi.gov
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Day Treatment

Chris Shafer	257-6799	303-5809	christine.shafer@milwaukeecountywi.gov
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Independent Living

Kenyatta Bryant	257-7597	651-3389	kenyatta.bryant@milwaukeecountywi.gov
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Foster Care

Ann Kelley-Kuehmichel	257-7572	810-7740	ann.kelleykuehmichel@milwaukeecountywi.gov
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PROFESSIONAL FOSTER PARENT PROGRAM

Jennifer Wilder 257-7652 530-1791 jenniferw@lacausa.org

PROJECT O-YEAH

Brian McBride, Coordinator 257-7158 750-6148 brian.mcbride@milwaukeecountywi.gov
Nate Lindsay (screener) 257-5862 810-7775 nathaniel.lindsay@milwaukeecountywi.gov

PROVIDER NETWORK: Contract Management Department - Issues related to creation and identification of new resources and providers, and delivery of services by providers in the Provider Network

Brit Williams-Van Klooster 257-7788 brit.williamsvanklooster@milwaukeecountywi.gov

New Providers/ New Services / OON

Lolita Williams 257-6939

Compliance Standards, Reviews & Audits

Auriel Ackerman 257-8109

Exceptional Service Requests

Brit Williams-Van Klooster 257-7788

Credentialing / Staff Adds

Tracie Zimmerman 257-7565

QUALITY ASSURANCE / IMPROVEMENT / MANAGEMENT / AUDITING

Pam Erdman 257-7608 550-1301 pamela.erdman@milwaukeecountywi.gov
Heidi Ciske-Schmidt 257-6024 265-6051 heidi.ciske-schmidt@milwaukeecountywi.gov
Sylvia Cruz 257-7593 sylvia.cruz@milwaukeecountywi.gov

RUNAWAY RISK ISSUES

Jenna Reetz 257-7549 640-4398 jenna.reetz@milwaukeecountywi.gov

SCREENERS

Craig Michelson 257-7635 craig.michelson@milwaukeecountywi.gov
Connie Hollinger 257-5808 connie.hollinger@milwaukeecountywi.gov
Margaret Pena 257-7573 margaret.pena@milwaukeecountywi.gov
Dana Fry 257-7595 dana.fry@milwaukeecountywi.gov
Maria Castillo 257-7630 maria.castillo@milwaukeecountywi.gov
Megan Ziegler 257-7562 Megan.Ziegler@milwaukeecountywi.gov
Enjoli Varnado 257-7644 enjoli.varnado@milwaukeecountywi.gov

SYNTHESIS - Synthesis Help Desk 257-7547

Aggie Hale 257-4766 aggie.hale@milwaukeecountywi.gov
Julie Miles 257-6532 julie.miles@milwaukeecountywi.gov
Yangyee Thao 257-7693 yangyee.thao@milwaukeecountywi.gov

TEEN PREGNANCY / PARENTING

Margaret Pena 257-7573 margaret.pena@milwaukeecountywi.gov
Maryan Torres, Clinical Nurse 257-7624 maryan.torres@milwaukeecountywi.gov

TRAINING / INSERVICES - Issues of any kind related to training or in-services

Leanne Delsart 257-5855 leanne.delsart@milwaukeecountywi.gov
Julie Miles 257-6532 julie.miles@milwaukeecountywi.gov