

Wraparound Milwaukee Resource Teams

Phone Cell Phone Email

| ADULT TRANSITIONAL SERVICES - Access to services for adults | | | |
|--|----------|--|--------------------------------------|
| Rashaan Cherry | 257-7578 | | rashaan.cherry@milwaukeecountywi.gov |

| CHILD & FAMILY TEAMS - Issues related to creating and sustaining effective Child & Family Teams | | | |
|--|----------|----------|--|
| Ann Kelley-Kuehmichel | 257-7572 | 810-7740 | ann.kelleykuehmichel@milwaukeecountywi.gov |
| Verneesha Banks | | 617-8510 | vbanks9019@gmail.com |
| Kurt Maurer | 257-7577 | 531-0943 | kurt.maurer@milwaukeecountywi.gov |
| Skyla Roper | 257-7562 | 628-0731 | skyla.roper@milwaukeecountywi.gov |

| CHILDREN'S MOBILE CRISIS - CMC 257-7621 | | | |
|--|----------|----------|--------------------------------------|
| Dr. Steve Dykstra | 257-7242 | 881-5572 | steven.dykstra@milwaukeecountywi.gov |
| Dr. Amelia Brost | 257-7299 | 254-9627 | Amelia.Brost@milwaukeecountywi.gov |
| | | | |

| CONSUMER RELATIONS ISSUES - Issues related to Policies & Procedures, Trainings/In-services, Newsletter, forms, informational materials | | | |
|---|----------|--|--------------------------------------|
| Jennifer Miles | 257-7639 | | jennifer.miles@milwaukeecountywi.gov |

| COURT ISSUES - Consultation, court extension letters, court orders, court appearances | | | |
|--|----------|----------|---|
| Joe Bilty | 257-7605 | 681-4389 | Joseph.Bilty@milwaukeecountywi.gov |
| Melanie Fleischmann | 257-6991 | 469-1881 | melanie.fleischmann@milwaukeecountywi.gov |

| CRITICAL INCIDENT ISSUES - Critical incidents, incidents involving any media attention | | | |
|--|----------|--|----------------------------------|
| Dana James | 257-7595 | | dana.james@milwaukeecountywi.gov |
| *Notify Dana James via email or phone immediately about all incidents that may have media attention. | | | |

| EDUCATION RESOURCES - Issues related to schools, IEPs, education advocacy | | | |
|--|----------|----------|---|
| Chris Shafer | 257-6799 | 303-5809 | christine.shafer@milwaukeecountywi.gov |
| Angela Aquino | 257-7619 | | angela.aquino@milwaukeecountywi.gov |
| Glenda Carter | 257-7517 | | Glenda.Carter@milwaukeecountywi.gov |
| Sue Endress | 257-7555 | | susan.Endress@milwaukeecountywi.gov |
| Shirley Fishman | 257-5283 | | shirley.fishman@milwaukeecountywi.gov |
| Rick Ondriezek | 257-7555 | | richard.ondriezek@milwaukeecountywi.gov |
| Marieke Spiegelhoff | 257-6799 | | marieke.spiegelhoff@milwaukeecountywi.gov |

| ENROLLMENTS / DISENROLLMENTS - FOCUS | | | |
|---|----------|----------|--|
| Christine Robinson | 257-7650 | 333-7214 | christine.robinson@milwaukeecountywi.gov |

| ENROLLMENTS / DISENROLLMENTS -WRAPAROUND & REACH | | | |
|---|----------|----------|-----------------------------------|
| Jenna Reetz | 257-7549 | 640-4398 | jenna.reetz@milwaukeecountywi.gov |

| FISCAL / MANAGED CARE ISSUES - Vendor payments, T-19 issues, Medicaid enrollments & Transportation | | | |
|---|----------|--|---------------------------------------|
| Kenyatta Bryant | 257-7597 | 651-3389 | kenyatta.bryant@milwaukeecountywi.gov |
| Medicaid Enrollment/SSI Connie Handy 257-7625 | | Billing / Claims Celeste Milanowski 257-6707 | |
| SAR's / Foster & Kinship Care Payments Kenyatta Bryant 257-7597 | | Enrollments Kristie Kendrix 257-7599 | |

Wraparound Milwaukee Resource Teams

| FISS - FAMILY INTERVENTION AND SUPPORT SERVICES | | | |
|--|----------|----------|--|
| Christine Robinson | 257-7650 | 333-7214 | christine.robinson@milwaukeecountywi.gov |

| GROUP HOME / RESIDENTIAL CARE ISSUE | | | |
|--|----------|----------|--|
| Ann Kelley-Kuehmichel | 257-7572 | 810-7740 | ann.kelleykuehmichel@milwaukeecountywi.gov |
| Verneesha Banks | | 617-8510 | vbanks9019@gmail.com |
| Joe Bilty | 257-7605 | 681-4389 | Joseph.Bilty@milwaukeecountywi.gov |
| Kurt Maurer | 257-7577 | 531-0943 | kurt.maurer@milwaukeecountywi.gov |
| Skyla Roper | 257-7562 | 628-0731 | skyla.roper@milwaukeecountywi.gov |

| REACH- RESIDENTIAL ISSUES | | | |
|----------------------------------|----------|----------|------------------------------------|
| Ryan Delaney | 257-7587 | 255-5864 | Ryan.Delaney@milwaukeecountywi.gov |

| FOSTER CARE ISSUES | | | |
|---------------------------|----------|----------|--|
| Verneesha Banks | | 617-8510 | vbanks9019@gmail.com |
| Ann Kelley-Kuehmichel | 257-7572 | 810-7740 | ann.kelleykuehmichel@milwaukeecountywi.gov |
| Kurt Maurer | 257-7577 | 531-0943 | kurt.maurer@milwaukeecountywi.gov |
| Skyla Roper | 257-7562 | 628-0731 | skyla.roper@milwaukeecountywi.gov |

| HIGH RISK ISSUES - Consultation on working with High Risk Populations in Wraparound and REACH (i.e. youth with histories of complex trauma exposure, sexual behavior problems, commercial sexual exploitation, fire-setting and other dangerousness) | | | |
|---|----------|----------|--|
| Stephen Gilbertson | 257-7209 | 702-3595 | stephen.gilbertson@milwaukeecountywi.gov |
| Dr. Steve Dykstra | 257-7242 | 881-5572 | steven.dykstra@milwaukeecountywi.gov |
| Dr. Amelia Brost | 257-7299 | 254-9627 | Amelia.Brost@milwaukeecountywi.gov |

| HIPAA CONSULTATION | | | |
|---------------------------|----------|----------|---|
| Heidi Ciske-Schmidt | 257-6024 | 265-6051 | heidi.ciske-schmidt@milwaukeecountywi.gov |

| MEDICAL / CLINICAL CONSULTATION / MED CLINIC APPOINTMENTS - Questions about medication management and clinical issues | | | |
|--|----------|--|---|
| Jessica Schreiner, Receptionist | 257-5437 | | jessica.schreiner@milwaukeecountywi.gov |
| Dr. Gunjan Khandpur | 257-5385 | | gunjan.khandpur@milwaukeecountywi.gov |
| Dr. Megan McClymonds | 257-6952 | | megan.mcclymonds@milwaukeecountywi.gov |
| Dr. Shane Moio | 257-7622 | | shane.moio@milwaukeecountywi.gov |
| Beth Halusan, Clinical Nurse | 257-7314 | | elizabeth.halusan@milwaukeecountywi.gov |
| Maryan Torres, Clinical Nurse | 257-7624 | | maryan.torres@milwaukeecountywi.gov |

| Milwaukee Adolescent Health Program Clinic - Dr. Wendi Ehrman | | | |
|--|----------|--|-------------------------------------|
| Maryan Torres Clinical Nurse/Scheduling | 257-7624 | | maryan.torres@milwaukeecountywi.gov |

| OWEN'S PLACE - (414) 977-4249 | | | |
|--------------------------------------|----------|--|-------------------------|
| Shannon Trzebiatowski | 977-4249 | | ssmith@stcharlesinc.org |

| PLANS OF CARE - Issues related to developing and documenting Plans of Care | | | |
|---|----------|--|----------------------------------|
| Dana James | 257-7595 | | dana.james@milwaukeecountywi.gov |

Wraparound Milwaukee Resource Teams

| PRIOR AUTHORIZATIONS | | | |
|-------------------------------------|----------|----------------------|----------|
| General Processing Questions | | Day Treatment | |
| Sylvia Cruz | 257-7593 | Chris Shafer | 257-6799 |

| PROFESSIONAL FOSTER PARENT PROGRAM | | | |
|---|----------|----------|-----------------------|
| Jennifer Wilder | 257-7652 | 530-1791 | jenniferw@lacausa.org |

| O-YEAH | | | |
|----------------|----------|--|--------------------------------------|
| Rashaan Cherry | 257-7578 | | rashaan.cherry@milwaukeecountywi.gov |

| PROVIDER NETWORK | | | |
|-------------------------|----------|----------|---------------------------------------|
| Theresa Randall | 257-6302 | 587-1478 | theresa.randall@milwaukeecountywi.gov |

| QUALITY ASSURANCE - Quality assurance, improvement, management, auditing | | | |
|---|----------|----------|---|
| Pam Erdman | 257-7608 | 550-1301 | pamela.erdman@milwaukeecountywi.gov |
| Heidi Ciske-Schmidt | 257-6024 | 265-6051 | heidi.ciske-schmidt@milwaukeecountywi.gov |
| Sylvia Cruz | 257-7593 | | sylvia.cruz@milwaukeecountywi.gov |
| Dana James | 257-7595 | | dana.james@milwaukeecountywi.gov |

| RUNAWAY RISK ISSUES | | | |
|----------------------------|----------|----------|-----------------------------------|
| Jenna Reetz | 257-7549 | 640-4398 | jenna.reetz@milwaukeecountywi.gov |

| SCREENERS | | | |
|----------------------|----------|----------|---|
| Ryan Delaney | 257-7585 | | ryan.delaney@milwaukeecountywi.gov |
| Martin Hinze | 257-7607 | | martin.hinze@milwaukeecountywi.gov |
| Connie Hollinger | 257-5808 | | connie.hollinger@milwaukeecountywi.gov |
| Jessica Hurlebaus | 257-7966 | 530-4782 | jessica.hurlebaus@milwaukeecountywi.gov |
| Andrea Ivy | 257-7772 | | andrea.ivy@milwaukeecountywi.gov |
| Nate Lindsey | 257-7607 | | nathaniel.lindsey@milwaukeecountywi.gov |
| Craig Michelson | 257-7635 | 236-1336 | craig.michelson@milwaukeecountywi.gov |
| Margaret Pena | 257-7573 | | margaret.pena@milwaukeecountywi.gov |
| Jennifer Van Wagenen | 257-7630 | | jennifer.vanwagenen@milwaukeecountywi.gov |
| Megan Ziegler | 257-7562 | 313-9092 | megan.ziegler@milwaukeecountywi.gov |

| SYNTHESIS - Synthesis Help Desk 257-7547 | | | |
|---|----------|----------|---|
| Heidi Ciske-Schmidt | 257-6024 | 265-6051 | heidi.ciske-schmidt@milwaukeecountywi.gov |
| Julie Miles | 257-6532 | | julie.miles@milwaukeecountywi.gov |
| Yangyee Thao | 257-7693 | | yangyee.thao@milwaukeecountywi.gov |

| TEEN PREGNANCY / PARENTING | | | |
|-----------------------------------|----------|--|-------------------------------------|
| Margaret Pena | 257-7573 | | margaret.pena@milwaukeecountywi.gov |
| Maryan Torres, Clinical Nurse | 257-7624 | | maryan.torres@milwaukeecountywi.gov |

| TRAINING / INSERVICES - Issues of any kind related to training or in-services | | | |
|--|----------|--|--------------------------------------|
| Leanne Delsart | 257-5855 | | leanne.delsart@milwaukeecountywi.gov |
| Julie Miles | 257-6532 | | julie.miles@milwaukeecountywi.gov |