

## Wraparound Milwaukee Resource Teams

	Phone	Cell Phone	Email
<b>ADULT TRANSITIONAL SERVICES</b> - Access to services for adults			
Brian McBride – O’YEAH	257-7158	750-6148	brian.mcbride@milwaukeecountywi.gov
Kenyatta Bryant	257-7597	651-3389	kenyatta.bryant@milwaukeecountywi.gov
<b>CHILD &amp; FAMILY TEAMS</b> - Issues related to creating and sustaining effective Child & Family Teams			
Ann Kelley-Kuehmichel	257-7572	810-7740	ann.kelleykuehmichel@milwaukeecountywi.gov
Verneesha Banks		617-8510	vbanks9019@gmail.com
Kurt Maurer	257-7577	531-0943	kurt.maurer@milwaukeecountywi.gov
Skyla Roper	257-7562	628-0731	skyla.roper@milwaukeecountywi.gov
<b>CONSUMER RELATIONS ISSUES</b> - Issues related to Policies & Procedures, Trainings/ and In-services, Newsletter, Forms, Informational Materials, etc.			
Jennifer Miles	257-7639		jennifer.miles@milwaukeecountywi.gov
<b>COURT ISSUES</b> - Consultation, court extension letters, court orders, court appearances, etc.			
Joe Bilty	257-7605	681-4389	Joseph.Bilty@milwaukeecountywi.gov
Melanie Fleischmann	257-6991	469-1881	melanie.fleischmann@milwaukeecountywi.gov
<b>CRITICAL INCIDENT ISSUES</b> - Critical incidents, incidents involving any media attention			
Heidi Ciske-Schmidt	257-6024	265-6051	heidi.ciske-schmidt@milwaukeecountywi.gov
Dana James	257-7595		dana.james@milwaukeecountywi.gov
**Notify Heidi Ciske-Schmidt via email or phone immediately about all incidents that may have media attention.			
<b>EDUCATION RESOURCES</b> – Issues related to schools, IEPs, education advocacy			
Chris Shafer	257-6799	303-5809	christine.shafer@milwaukeecountywi.gov
Angela Aquino	257-7619		angela.aquino@milwaukeecountywi.gov
Glenda Carter	257-7517		Glenda.Carter@milwaukeecountywi.gov
Sue Endress	257-7555		susan.Endress@milwaukeecountywi.gov
Shirley Fishman	257-5283		shirley.fishman@milwaukeecountywi.gov
<b>ENROLLMENTS / DISENROLLMENTS - FOCUS</b>			
Christine Robinson	257-7650	333-7214	christine.robinson@milwaukeecountywi.gov
<b>ENROLLMENTS / DISENROLLMENTS -WRAPAROUND &amp; REACH</b>			
Stacy Kozel	257-7586	659-1796	stacy.kozel@milwaukeecountywi.gov
<b>FAMILIES UNITED / FAMILY ADVOCACY ISSUES</b>			
Margaret Jefferson, Director	344-7777	430-0559	families@ameritech.net
<b>FISCAL / MANAGED CARE ISSUES</b> - Vendor payments, T-19 issues, Medicaid enrollments & Transportation			
Kenyatta Bryant	257-7597	651-3389	kenyatta.bryant@milwaukeecountywi.gov
<b>Medicaid Enrollment/SSI</b>		<b>Billing / Claims</b>	
Connie Handy	257-7625	Celeste Milanowski	257-6707
<b>SAR’s / Foster &amp; Kinship Care Payments</b>		<b>Enrollments</b>	
Kenyatta Bryant	257-7597	Kristie Kendrix	257-7599
<b>FISS - FAMILY INTERVENTION AND SUPPORT SERVICES</b>			
Christine Robinson	257-7650	333-7214	christine.robinson@milwaukeecountywi.gov

## Wraparound Milwaukee Resource Teams

### GROUP HOME / RESIDENTIAL CARE ISSUE

Ann Kelley-Kuehmichel	257-7572	810-7740	ann.kelleykuehmichel@milwaukeecountywi.gov
Verneasha Banks		617-8510	vbanks9019@gmail.com
Joe Bilty	257-7605	681-4389	Joseph.Bilty@milwaukeecountywi.gov
Kurt Maurer	257-7577	531-0943	kurt.maurer@milwaukeecountywi.gov
Skyla Roper	257-7562	628-0731	skyla.roper@milwaukeecountywi.gov

**HIGH RISK ISSUES** - Consultation on working with High Risk Populations in Wraparound and REACH (i.e. youth with histories of complex trauma exposure, sexual behavior problems, commercial sexual exploitation, fire-setting and other dangerousness)

Stephen Gilbertson	257-7209	702-3595	stephen.gilbertson@milwaukeecountywi.gov
Dr. Steve Dykstra	257-7242	881-5572	steven.dykstra@milwaukeecountywi.gov
Dr. Amelia Brost	257-7621	254-9627	Amelia.Brost@milwaukeecountywi.gov

### HIPAA CONSULTATION

Heidi Ciske-Schmidt	257-6024	265-6051	heidi.ciske-schmidt@milwaukeecountywi.gov
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**MEDICAL / CLINICAL CONSULTATION / MED CLINIC APPOINTMENTS** - Questions about medication management and clinical issues

<b>Receptionist:</b> Ericka Kintop	257-5437		ericka.kintop@milwaukeecountywi.gov
Dr. Gunjan Khandpur	257-5385		gunjan.khandpur@milwaukeecountywi.gov
Dr. Megan McClymonds	257-6952		megan.mcclymonds@milwaukeecountywi.gov
Dr. Shane Moio	257-7622		shane.moio@milwaukeecountywi.gov
Beth Halusan, Clinical Nurse	257-7314		elizabeth.halusan@milwaukeecountywi.gov
Maryan Torres, Clinical Nurse	257-7624		maryan.torres@milwaukeecountywi.gov

### Milwaukee Adolescent Health Program Clinic - Dr. Wendi Ehrman

Maryan Torres			
Clinical Nurse/ Scheduling	257-7624		maryan.torres@milwaukeecountywi.gov

### MOBILE CRISIS SERVICES - Mobile Urgent Treatment Team 257-7621

Dr. Steve Dykstra	257-7242	881-5572	steven.dykstra@milwaukeecountywi.gov
Patricia Cooper	257-7621	881-7753	patricia.cooper@milwaukeecountywi.gov

### OWEN'S PLACE - (414) 977-4249

Shannon Trzebiatowski	977-4249		ssmith@stcharlesinc.org
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**PLANS OF CARE** - Issues related to developing and documenting Plans of Care

Dana James	257-7595		dana.james@milwaukeecountywi.gov
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### PRIOR AUTHORIZATIONS

#### General Processing Questions

Sylvia Cruz	257-7593		sylvia.cruz@milwaukeecountywi.gov
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#### Day Treatment

Chris Shafer	257-6799	303-5809	christine.shafer@milwaukeecountywi.gov
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#### Foster Care

Verneasha Banks		617-8510	vbanks9019@gmail.com
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Ann Kelley-Kuehmichel	257-7572	810-7740	ann.kelleykuehmichel@milwaukeecountywi.gov
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Skyla Roper	257-7562	628-0731	skyla.roper@milwaukeecountywi.gov

### Group Home

Joe Bilty	257-7605	681-4389	Joseph.Bilty@milwaukeecountywi.gov
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### REACH Residential

Ryan Delaney	257-7587	255-5864	Ryan.Delaney@milwaukeecountywi.gov
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### PROFESSIONAL FOSTER PARENT PROGRAM

Jennifer Wilder	257-7652	530-1791	jenniferw@lacausa.org
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### O-YEAH

Rashaan Cherry	247-7610		rashaan.cherry@milwaukeecountywi.gov
Nate Lindsay (screener)	257-5862	810-7775	nathaniel.lindsay@milwaukeecountywi.gov

### PROVIDER NETWORK: Contract Management Department - Issues related to creation and identification of new resources and providers, and delivery of services by providers in the Provider Network

Brit Williams-Van Klooster	257-7788		brit.williamsvanklooster@milwaukeecountywi.gov
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#### New Providers/ New Services / OON

Lolita Williams	257-6939		
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#### Compliance Standards, Reviews & Audits

Auriel Ackerman	257-8109		
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#### Exceptional Service Requests

Brit Williams-Van Klooster	257-7788		
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#### Credentialing / Staff Adds

Tracie Zimmerman	257-7565		
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### QUALITY ASSURANCE / IMPROVEMENT / MANAGEMENT / AUDITING

Pam Erdman	257-7608	550-1301	pamela.erdman@milwaukeecountywi.gov
Heidi Ciske-Schmidt	257-6024	265-6051	heidi.ciske-schmidt@milwaukeecountywi.gov
Sylvia Cruz	257-7593		sylvia.cruz@milwaukeecountywi.gov
Dana James	257-7595		dana.james@milwaukeecountywi.gov

### RUNAWAY RISK ISSUES

Jenna Reetz	257-7549	640-4398	jenna.reetz@milwaukeecountywi.gov
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### SCREENERS

Ryan Delaney	257-7585	255-5864	ryan.delaney@milwaukeecountywi.gov
Connie Hollinger	257-5808		connie.hollinger@milwaukeecountywi.gov
Craig Michelson	257-7635		craig.michelson@milwaukeecountywi.gov
Margaret Pena	257-7573		margaret.pena@milwaukeecountywi.gov
Jennifer Van Wagenen	257-7630		Jennifer.VanWagenen@milwaukeecountywi.gov
Megan Ziegler	257-7562		Megan.Ziegler@milwaukeecountywi.gov

### SYNTHESIS - Synthesis Help Desk 257-7547

Heidi Ciske-Schmidt	257-6024	265-6051	heidi.ciske-schmidt@milwaukeecountywi.gov
Julie Miles	257-6532		julie.miles@milwaukeecountywi.gov
Yangyee Thao	257-7693		yangyee.thao@milwaukeecountywi.gov

### TEEN PREGNANCY / PARENTING

Margaret Pena	257-7573		margaret.pena@milwaukeecountywi.gov
Maryan Torres, Clinical Nurse	257-7624		maryan.torres@milwaukeecountywi.gov

### TRAINING / INSERVICES - Issues of any kind related to training or in-services

## Wraparound Milwaukee Resource Teams

Leanne Delsart  
Julie Miles

257-5855  
257-6532

leanne.delsart@milwaukeecountywi.gov  
julie.miles@milwaukeecountywi.gov