

WRAPAROUND MILWAUKEE

Milwaukee County Behavioral Health Division - Child & Adolescent Services Branch

NOVEMBER 2017



Celebrating Success!

Success Stories: *"Teamwork makes the dream work." -Bang Gae*



Shared by St. Charles, O'YEAH

Ryan

When Ryan* enrolled in O'YEAH he was in a really dark place. He had experienced bullying throughout middle and high school which caused him to become isolated and depressed. During his high school years, Ryan struggled to attend school regularly due to the fear of being bullied by others. At times, he would barricade himself in his bedroom for several days in a row without eating or sleeping just so he did not have to face bullies at school. Ryan always felt he was academically talented, but high levels of stress and anxiety overwhelmed him. His mother was also very supportive, and wanted to assist, but felt that she couldn't help her son alone.

The O'YEAH team went to work. Ryan quickly formed positive relationships with his Crisis Stabilizer and O'YEAH Transitional Coordinator, which helped him turn things around. Both team members utilized a never give up approach and would sit outside Ryan's bedroom door offering encouragement and relationship, until he would feel comfortable exiting. Once he was ready, team members would also take him out into safe spaces in the community to support him in practicing interactions with others while successfully managing his anxiety with newly learned strategies. In addition, the Child and Family Team helped establish a morning routine so he could start school days off positively. With the help of his mother and the O'YEAH team, he graduated from high school in four years and shortly after graduation enrolled in a local community college. After attending community college for two years he then enrolled in a four year University in August 2017. Ryan is passionate about working with computers and is currently majoring in Information Technology. He enjoys playing video games, reading comic books, and watching superhero movies. He hopes to one day develop his own video game and based on the perseverance and courage that he has shown over the past two plus years, reaching his future goals are highly possible.

**Names changed to protect confidentiality.*

Positive Recognition: *"There is no greater joy nor greater reward than to make a fundamental difference in someone's life." - Mary Rose McGeady*



Wraparound Milwaukee

Nominated by the Wisconsin State Public Defenders Office

Wraparound Milwaukee was pleased to be honored with the distinction of the 2017 Eisenberg Award from The Wisconsin State Public Defender's Office (SPD). Per SPD, the Eisenberg Award is granted to those individuals or entities who have had a substantial impact on the "indigent defense community, the rights of our poorest citizens and/or the criminal justice system". The award is named in honor of Dean Howard Eisenberg, whose powerful career had a substantial impact on the practice of law. More information on his career can be found here: <https://law.marquette.edu/community/howard-eisenberg-legacy>.

This award is shared by all individuals and entities who partner with Wraparound Milwaukee to help build healthy and strong communities by enhancing children and families' ability to meet life's challenges and to foster resiliency and hope for a better future. Wraparound is pleased to be recognized for their work by our partners at the SPD, and look forward to continued collaboration in the best interest of youth and families in Milwaukee County. Thank you to everyone for their hard work and contributions!

Brittany Powell—St. Charles

Nominated by Heidi Ciske-Schmidt

Since transitioning to be the Supervisor of the REACH Program at St. Charles, Brittany has really owned her position, and taken on the responsibilities of her new role. Brittany has been open to learning, and has worked hard to support both the care coordinators she supervises, and the children and families they serve.

Aasiyah Clark—La Causa, Inc.

Nominated by Connie Hollinger

Great job in finding a treatment placement for a new youth. Keeping him in Milwaukee will be very helpful to the family. This wasn't easy to do, but was done with a smile. Thank you!

Jasmine Window—Willowglen

Nominated by Jessica Hurlbaas

I was very impressed by how much she prepared her youth in his pending transition to O'YEAH and what appeared to be a very positive rapport that she built with not only the youth but the family. She appeared to really be focusing on the needs of the youth and ensuring his success after his transition.



Teiysha King—St. Charles

Nominated by Andrea Ivy

She works really hard to empower youth to be self-sufficient and transition successfully to adulthood. Teiysha builds solid rapport with young people that is based on mutual respect and trust.

O'YEAH Agencies —St. Charles, Lad Lake, Pathfinders, and La Causa

Nominated by Rashaan Cherry

I really appreciate the hard work and dedication they put into their work on a daily basis. They have been absolutely wonderful during this time of transition, and have been extremely supportive of me as I learn my new role. They are so open to new ideas and new ways of serving young adults. I truly appreciate them for it!

Rachel Flores—La Causa

Nominated by Kurt Maurer

A loud shout-out to Rachel for her excellent support of JR* and his family. The family loves working with Rachel, as she is always very compassionate and supportive, especially to this youth's mother who has ongoing challenges with Depression. The mother's face always lights up with a big smile when she sees Rachel, and she always gives her a big hug! Thanks so much to Rachel for her great work with this family, and for assisting in making this such a great success story!

Wraparound Team—La Causa

Nominated by Dr. Steve Dykstra

I would like to applaud the La Causa Wraparound Team for recently helping to deal with a set of difficult circumstances over a series of several weeks for a young man. They consistently went above and beyond for this family, were leaders in the effort to not blame anyone for real challenges, and were extremely responsive. Thank you!

Mobile Urgent Treatment Team

Nominated by Milwaukee Police Department

In November 2017 Mobile Crisis was recognized by the Milwaukee Police Department for their work in the community and their commitment to support the children and families of Milwaukee.

Melinda Calderon Pitchford—SaintA

Nominated by Jenni Van Wagenen

I would like to recognize Melinda for helping successfully transition a young person and their family to CCS from REACH. She ensured that information was well communicated, and that the family felt confident in their plan so that no detail was left unresolved.

Samuel Markwardt—La Causa, Inc.

Nominated by Megan Ziegler

He went and beyond to develop a positive rapport with a family that has been difficult to reach. In addition, he partnered with a young person to support them in having the confidence to return from being missing. His never give up attitude has been key to helping this family get the support they need.

Dr. John Mullooly—Milwaukee Center For Independence

Nominated by Dr. Steve Dykstra

He does a fantastic job with the young people and their families enrolled in the CORE Program. Dr. Mullooly is helpful, patient and everything we are looking for in a psychiatrist working with this population. The success of many of these young people is to his credit.

Wraparound Care Coordinators

Nominated by Leanne Delsart

In this month of giving thanks, I wanted to express my gratitude for all of you who have chosen to use your gifts and talents in service of the youth and families who have trusted Wraparound to support them. I have enjoyed the opportunity to get to know you as you embark upon this journey, and consistently find myself rejuvenated by the energy and enthusiasm you bring. Your questions challenge me and your commitment humbles me, so thank you a million times over for helping me on my professional journey as I hope you support you on yours.

Wraparound Care Coordinators & Screeners

Nominated by Steve Gilbertson

I'm eternally thankful for all the screeners, care coordinators, leads and supervisors who routinely participate in high risk reviews and work collaboratively to prevent harm and promote healthy relationships

Want to recognize someone for their great work? Submit a Positive Recognition Form, so we can give them a shout out!

**Names/Initials changed to protect confidentiality*

Upcoming Events & Community Highlights:

Featured Community Resource: The Alma Center

Creating Peaceful Change

Admission 2821 N. 4th Street

Milwaukee, WI 53212

(414) 265-0100

Our Hope Is...

- To end men's use of violence and abuse.
- To improve the safety and well-being of victims and children.

- To prevent the continuation of the cycle of violence to the next generation
- To help men heal from the trauma experienced in their own lives
- To promote thriving relationships and families.

Wraparound Milwaukee Vision:

To help build healthy and strong communities by enhancing children and families' ability to meet life's challenges and to foster resiliency and hope for a better future.

