



# Wraparound Milwaukee Consultant/Coach

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- Program Coordinator/Screeners may request that a consultant be added prior to enrollment. Consultant will be assigned prior to enrollment.
- ALL initial Residential Treatment/REACH Referrals to FISS will require a consultant involved in the Plan of Care meeting. Front end enrollments in RCCCY will require a consultant after 90 days.
- Recommendation may be made during High Risk Consultation with Steve Gilbertson who provides consultation related to young people that have serious offenses (sexual, violent, human trafficking victims). Request must be submitted to coaches/consultants.
- Wraparound Management maintains the right to add consultants to teams when deemed clinically necessary or where additional oversight is warranted.
- A request must be made when there is a potential Correctional Placement/MCAP.

Other possible requests include but are not limited.....

- Can be brought to the team anytime potential out of home placement is discussed.  
(Reminder-Residential is required)
- A consultant may be recommended when families have experienced a critical incident or several incidents.
- Child has been out of the home and there appears to be limited movement by the team in creating permanency.
- Help to more fully engage families, motivate teams, and at times may take on responsibilities to fill gaps in service implementation for team members.
- Younger children that teams are considering a higher level of care.
- They are often brought to the table when there is a struggle in team development i.e. recruiting natural supports, community resources, others.

**The BOLD points are only those teams that REQUIRE a consultant involvement. Other points are considered optional for teams to consider submitting a request.**



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- At any time, a Supervisor/Lead may submit a request to discuss and troubleshoot any situation that may be challenging. A Supervisor/Lead must also be present for team meetings along with Consultant.

## Requesting a Consultant/Coach

1. Supervisor must submit a request through Synthesis, under Forms Tab, that will message all of the consultants (Kurt, Ann, Verneesha, and Skyla).
2. A Consultant will call Supervisor to discuss request over the phone. Consultant will determine what type of involvement will be needed. For instance, over the phone consultation or team involvement, short term vs. longer term involvement.
3. The Consultant will approve the request in Synthesis and if deemed necessary, add their name to the team list. Please make sure **Care Coordinators notify Consultant/Coaches of any cancellation on their CELL PHONE within a timely manner.**
4. **TRANSITIONING-** Consultants/Supervisor may establish together that a Consultant/Coach is no longer needed at the team level. ***If at any point out of home is introduced again, the Supervisor may call the previous consultant involved and discuss. (Their name will be on the inactive team list.)***
5. **COVERAGE-**Consultants/Coaches will cover one another during times they are out of the office. The Prior Authorization/team process will not be held up due to someone's absence. Supervisors are encouraged to call the Consultant/Coach when there is a delay or Ann Kelley-Kuehmichel to help troubleshoot together.

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