

Notes/Next Steps



Milwaukee County DHHS-BHD
Children's Community Mental Health Services
and Wraparound Milwaukee Program
9455 Watertown Plank Road
Milwaukee, WI 53226

For more information or to speak with a
CMC Team member,
please call (414) 257-7621

Children's Mobile Crisis (CMC) Team

*(Formerly known as the
Mobile Urgent Treatment Team - MUTT)*



A crisis team created to help
children and teenagers in crisis



Children's Mobile Crisis (CMC) Team

The Children's Mobile Crisis (CMC) Team was created to help children and teenagers in crisis. CMC responds to a wide range of needs in homes, schools, and throughout the community, wherever children and families need help to reduce a crisis, solve a problem, or assess a need.

A **crisis** is any situation in which a child's behavior escalates so that the parent, caregiver or other community person feels that the child may require help to keep the child and the community safe.

CMC should be called **anytime** your child or teenager has serious enough behavioral or emotional problems that you feel you need help.

CMC is available by phone, 24 hours a day, and is available to come to where needed between the hours of 7AM to 10PM, Monday through Friday, and 7AM to 10PM, weekends and holidays.

What should I do if there is a behavioral emergency situation?

Sometimes there are situations where the child is in immediate danger. At these times, you should call your local law enforcement. CMC can still be of help and assist the police in deciding on the best place to conduct a formal assessment of need. CMC has no legal authority to place or detain children. Instead, CMC seeks out voluntary solutions to assure safety.

What can I expect from CMC?

CMC staff will talk with you and your child to determine what the next best steps are. If the problems suggest that your child needs to be in the hospital, CMC will help with the admission process. However, if there are other ways to help your child without placing them in the hospital, CMC will talk with you about those ideas.

What other ideas might CMC discuss with me?

There are a number of solutions in the community, including placement with another family member, respite at one of Milwaukee's shelters for youth (guardian and the child must both agree to this placement), outpatient counseling or therapy, referral for in-home or other intensive individual or family therapy, and/or referrals to other agencies or programs throughout Milwaukee County.

CMC will attempt to resolve the crisis as quickly and effectively as possible. They will attempt to prevent out-of-home placement, while ensuring the safety of the child, the child's family or caregiver, and the community.

CMC's goal is to help children remain in their current home and community and access supports to assist with their behavioral and mental health needs.

